# CNX store content

* **About US**

Welcome to CNX Store – Style. Value. Trust.

At CNX Store, we’re more than just an online shop – we’re your fashion and lifestyle destination. Founded with a passion for quality, affordability, and inclusivity, CNX Store curates a diverse collection of clothing and lifestyle essentials that cater to every age, style, and occasion.

Whether you're shopping for trendy women’s wear, stylish men’s essentials, or adorable kids’ outfits, CNX Store brings together quality products, carefully handpicked from emerging designers and trusted labels. Our goal? To make everyday fashion and lifestyle products more accessible to everyone – without compromising on design or durability.

We are constantly expanding, driven by our commitment to offer a seamless shopping experience, speedy delivery, and a customer-first approach. Join the CNX Store community today and experience convenience, style, and service like never before.

title: "Who We Are",

description: "CNX Clothing is a premier fashion destination that has been redefining style and elegance since our inception. We are passionate about bringing you the latest trends while maintaining timeless sophistication.",

details:

          "Founded with a vision to make fashion accessible to everyone",

          "A team of dedicated fashion enthusiasts and industry experts",

          "Committed to quality, style, and customer satisfaction",

          "Serving customers worldwide with premium clothing collections"

title: "What We Do",

description: "We curate and design exceptional clothing collections that blend contemporary fashion with classic elegance. Our mission is to empower individuals through style.",

details:

          "Design and manufacture high-quality clothing for all occasions",

          "Source premium materials from trusted suppliers globally",

          "Provide personalized styling advice and customer support",

          "Offer seamless online shopping experience with fast delivery"

title: "Our Place in Fashion",

description: "We've established ourselves as a trusted name in the fashion industry, bridging the gap between luxury and accessibility while maintaining our commitment to excellence.",

details:

          "Recognized leader in contemporary fashion retail",

          "Strong presence in both online and offline markets",

          "Partnerships with renowned designers and brands",

          "Growing community of fashion-forward customers worldwide"

title: "Our Impact",

description: "We believe in making a positive difference in the world through sustainable practices, ethical sourcing, and community engagement.",

details:

          "Committed to sustainable and eco-friendly manufacturing processes",

          "Supporting local artisans and fair-trade practices",

          "Reducing environmental footprint through responsible packaging",

          "Contributing to community development and social causes"

Offers

CNX Store Special Offers - Complete Content Guide

Page Header

CNX Store Special Offers

Discover amazing deals and exclusive discounts on your favourite products. Limited time offers with up to 70% off selected items!

Flash Sale Banner

⚡ FLASH SALE

Up to 70% OFF on selected items!

Timer: Live countdown showing hours, minutes, seconds

Main Offer Categories

1. First-Time Buyer Deals

Welcome to CNX Store family!

Badge: NEW CUSTOMER

What's Included:

Flat 30% off on your first purchase

Free shipping on orders above ₹500

Complimentary gift wrapping

Extended 30-day return policy

Welcome bonus points worth ₹200

Details: As a new customer, you get access to our best introductory offers. This deal is valid for 7 days from account creation and can be used on any category except electronics. Combine with seasonal sales for maximum savings!

Actions: Claim Offer | Terms & Conditions

2. Flash Sale Extravaganza

Limited time, maximum savings!

Badge: HURRY UP

Timer: 6 hours remaining

What's Included:

Up to 80% off on selected items

New deals every hour

Extra 10% off with app purchase

Free express delivery

No minimum order value

Details: Our most popular sale event! Flash sales run every Friday from 9 AM to 9 PM. Items are added hourly with limited quantities. Pro tip: Enable push notifications to get instant alerts when your Wishlist items go on sale.

Actions: Shop Flash Sale | Set Alerts

3. Bulk Purchase Benefits

More you buy, more you save!

Badge: WHOLESALE

What's Included:

Buy 5+ items, get 20% off

Buy 10+ items, get 35% off

Free bulk packaging

Dedicated support manager

Custom invoice for businesses

Details: Perfect for businesses, events, or large families. Our bulk purchase program offers tiered discounts that increase with quantity. Business customers get additional benefits like credit terms and priority processing.

Actions: Start Bulk Order | Business Signup

4. Referral Rewards Program

Share the love, earn rewards!

Badge: SOCIAL

What's Included:

₹500 for each successful referral

Friend gets 25% off first order

Unlimited referrals allowed

Bonus ₹1000 for 10 referrals

Special referrer badge & status

Details: Spread the word about CNX Store and earn amazing rewards! Your referral link gives friends 25% off their first purchase, and you earn ₹500 when they complete their first order. Track your referrals and earnings in your account dashboard.

Actions: Start Referring | Copy Referral Link

5. Student & Senior Discounts

Special pricing for special people!

Badge: VERIFIED

What's Included:

Students: 15% off all year round

Seniors (60+): 20% off all purchases

Free ID verification process

Stackable with other offers

Exclusive educational & health products2

Details: We believe in supporting students and honouring seniors. After quick ID verification, enjoy permanent discounts on all purchases. These discounts can be combined with most sale offers for even greater savings.

Actions: Verify Identity | Learn More

6. Birthday & Anniversary Special

Celebrate with exclusive deals!

Badge: CELEBRATION

What's Included:

50% off on your birthday month

Anniversary surprise discount

Free birthday gift with purchase

Exclusive celebration products

Special gift-wrapping options

Details: Make your special days even more special! Get exclusive discounts during your birthday month and purchase anniversary. We also send surprise discount codes for other personal milestones. Update your profile to never miss these celebrations!

Actions: Update Profile | View Celebrations

Seasonal Offers

Summer Clearance

Up to 70% OFF

Beat the heat with our coolest deals of the season

Categories Included:

Swimwear, Summer Dresses, Sandals, Sunglasses, Shorts

Back to School

Buy 3 Get 2 FREE

Get ready for the new academic year with style

Categories Included:

Backpacks, Stationery, Uniforms, Shoes, Electronics

Festive Special

Flat ₹1000 OFF

Celebrate in style with our festive collection

Categories Included:

Traditional Wear, Jewellery, Gifts, Decorations, Sweets

CNX Store Membership Benefits

The more you shop, the more you save! Join our loyalty program today.

Silver Member

Requirement: Spend ₹10,000 annually

Member Benefits:

★ 5% discount on all purchases

★ Free shipping on orders above ₹999

★ Early access to sales

★ Birthday special discount

Gold Member

Requirement: Spend ₹25,000 annually

Member Benefits:

★ 10% discount on all purchases

★ Free shipping on all orders

★ Exclusive member-only deals

★ Priority customer support

★ Extended return policy

Platinum Member

Requirement: Spend ₹50,000 annually

Member Benefits:

★ 15% discount on all purchases

★ Free express shipping

★ Personal shopping assistant

★ VIP customer events

★ Complimentary gift wrapping

★ Exclusive product previews

Exciting Deals, Every Day – Only on CNX Store!

We love to reward our customers. Whether you're shopping for the first time or are a loyal buyer, CNX Store always has something extra for you.

🛍️ Current Offers:

Flat 20% off on your first purchase

Use code: WELCOME20

Copy Code Button Available

Buy 2, Get 1 Free on all t-shirts and kidswear

Use code: BUY2GET1

Copy Code Button Available

End of Season Sale: Up to 60% off on select styles

Use code: SEASON60

Copy Code Button Available

🕒 Limited-Time Deals:

Flash Sales every Friday

Subscribe to our newsletter so you don't miss out!

Weekly treasure hunt

Find hidden discounts in our New Arrivals section

💡 Pro Tip:

Follow us on Instagram and Facebook for early access to exclusive coupon codes.

Social Media Links:

Instagram Button

Facebook Button

Newsletter Signup

Get Exclusive Offers!

Subscribe to our newsletter and never miss a deal

Email input field and Subscribe button available

Call to Action Section

Don't Miss Out!

New offers are added daily. Check back frequently for the best deals.

Action Buttons:

Browse All Products

View Wishlist

Technical Features

Interactive Elements:

Live countdown timers for flash sales

Copy-to-clipboard functionality for promo codes

Expandable offer details

Hover effects and animations

Social media integration buttons

Email subscription with success feedback

Responsive design for all devices

Visual Design:

Gradient backgrounds for different offer categories

Color-coded membership tiers

Icon-based category identification

Modern card-based layouts

Smooth transitions and hover effects

Professional typography hierarchy

CNX Store News Center - Complete Content Guide

**Page Header**

CNX Store **News Center**

Stay updated with the latest developments, innovations, and stories from CNX Store. From breakthrough technologies to inspiring customer success stories, discover what's shaping the future of e-commerce.

**Breaking News Ticker**

*Auto-rotating breaking news announcements:*

* CNX Store launches new AI-powered shopping assistant
* Record-breaking sales during summer festival - 2M+ customers served
* New sustainable packaging initiative reduces plastic waste by 80%
* CNX Store expands to 50 new cities across India
* Partnership announced with leading international fashion brands

**Featured Story**

**CNX Store’s Revolutionary AI Shopping Assistant Changes the Game**

**Author:** Dr. Priya Sharma, CTO  
**Date:** July 22, 2025  
**Category:** FEATURED STORY

**Story Description:** Discover how our latest AI technology is transforming the online shopping experience for millions of customers worldwide. From personalized recommendations to instant customer support, see how artificial intelligence is making shopping smarter, faster, and more enjoyable than ever before.

**Action:** Read Full Story

**Trending Topics**

**Current Trending Topics with Growth Metrics:**

1. **Sustainable Fashion**
   * 2.5K articles
   * Growth: +15%
2. **AI Shopping**
   * 1.8K articles
   * Growth: +32%
3. **E-commerce Growth**
   * 3.2K articles
   * Growth: +8%
4. **Customer Experience**
   * 2.1K articles
   * Growth: +22%
5. **Digital Transformation**
   * 1.9K articles
   * Growth: +19%

**News Categories**

**Available Categories:**

* **All** - Complete news coverage
* **Company News** - CNX Store announcements and updates
* **Industry Updates** - E-commerce industry insights
* **Technology** - Innovation and tech developments
* **Sustainability** - Environmental initiatives
* **Customer Stories** - Success stories and testimonials
* **Press Releases** - Official company communications

**Main News Articles**

**1. CNX Store Achieves Carbon Neutral Operations Across All Facilities**

**Category:** Sustainability  
**Author:** Environmental Team  
**Published:** July 23, 2025  
**Views:** 15.2K | **Comments:** 342  
**Status:** BREAKING NEWS

**Article Summary:** In a groundbreaking move towards environmental sustainability, CNX Store has successfully achieved carbon neutrality across all its operations, including warehouses, offices, and logistics networks.

**Key Details:**

* Complete carbon neutrality achieved across all facilities
* Includes warehouses, offices, and logistics networks
* Major milestone in environmental sustainability
* Industry-leading environmental initiative

**2. Introducing CNX Store Premium: Luxury Shopping Experience Redefined**

**Category:** Company News  
**Author:** Marketing Team  
**Published:** July 22, 2025  
**Views:** 28.7K | **Comments:** 156

**Article Summary:** Our new premium tier offers exclusive access to luxury brands, personalized styling services, and white-glove delivery options for discerning customers.

**Key Features:**

* Exclusive access to luxury brands
* Personalized styling services
* White-glove delivery options
* Premium customer experience
* Discerning customer focus

**3. AI-Powered Size Prediction Reduces Returns by 60%**

**Category:** Technology  
**Author:** Tech Innovation Lab  
**Published:** July 21, 2025  
**Views:** 42.3K | **Comments:** 289

**Article Summary:** CNX Store's innovative AI technology analyzes customer data and product specifications to predict perfect fit sizes, dramatically reducing return rates and improving customer satisfaction.

**Technology Benefits:**

* 60% reduction in product returns
* AI analyzes customer data and product specifications
* Perfect fit size predictions
* Improved customer satisfaction
* Reduced operational costs

**4. Customer Success Story: From Small Business to National Brand**

**Category:** Customer Stories  
**Author:** Success Stories Team  
**Published:** July 20, 2025  
**Views:** 18.9K | **Comments:** 567

**Article Summary:** Meet Rajesh Kumar, whose handmade jewellery business grew from a home operation to a national brand through CNX Store seller platform, achieving ₹50L annual revenue.

**Success Metrics:**

* Home operation to national brand transformation
* ₹50L annual revenue achievement
* Handmade jewellery business focus
* CNX Store seller platform utilization
* Inspiring entrepreneurial journey

**5. E-commerce Industry Report: CNX Store Leads in Customer Satisfaction**

**Category:** Industry Updates  
**Author:** Research Analytics  
**Published:** July 19, 2025  
**Views:** 33.1K | **Comments:** 124

**Article Summary:** Latest industry analysis reveals CNX Store tops customer satisfaction rankings for the third consecutive year, with 96% customer retention rate and 4.8/5 average rating.

**Achievement Highlights:**

* Third consecutive year leading customer satisfaction
* 96% customer retention rate
* 4.8/5 average customer rating
* Industry-leading performance
* Comprehensive market analysis

**6. CNX Store Foundation Launches Education Initiative for Rural Areas**

**Category:** Company News  
**Author:** Foundation Team  
**Published:** July 18, 2025  
**Views:** 25.4K | **Comments:** 892

**Article Summary:** New program provides digital literacy training and e-commerce opportunities to over 10,000 rural entrepreneurs across India, bridging the digital divide.

**Initiative Details:**

* Digital literacy training programs
* E-commerce opportunities for rural entrepreneurs
* 10,000+ rural entrepreneurs reached
* Digital divide bridging efforts
* Nationwide impact across India

**7. Revolutionary Blockchain Supply Chain Tracking Goes Live**

**Category:** Technology  
**Author:** Blockchain Team  
**Published:** July 17, 2025  
**Views:** 39.8K | **Comments:** 445

**Article Summary:** CNX Store becomes first major retailer to implement end-to-end blockchain tracking, allowing customers to trace product journey from manufacturer to doorstep.

**Blockchain Features:**

* First major retailer with end-to-end blockchain tracking
* Complete product journey traceability
* Manufacturer to doorstep tracking
* Revolutionary supply chain transparency
* Industry-first implementation

**8. CNX Store Partners with 1000 Local Artisans for Handmade Collection**

**Category:** Press Releases  
**Author:** Partnership Team  
**Published:** July 16, 2025  
**Views:** 21.7K | **Comments:** 203

**Article Summary:** Strategic partnership brings authentic handcrafted products to global market while supporting traditional craftspeople and preserving cultural heritage.

**Partnership Benefits:**

* 1000 local artisans collaboration
* Authentic handcrafted products
* Global market access for artisans
* Traditional craftspeople support
* Cultural heritage preservation

**Newsletter Subscription Options**

**Stay Informed with CNX Store News**

**Tagline:** Get the latest updates, insights, and exclusive stories delivered to your inbox

**Subscription Frequency Options:**

* **Daily** - Get daily news updates and insights
* **Weekly** - Weekly digest of important news
* **Monthly** - Monthly comprehensive news summary

**Subscription Benefits:**

* Latest updates and developments
* Exclusive insights and analysis
* Behind-the-scenes stories
* Industry trend reports
* Early access to announcements

**Interactive Features**

**Article Engagement Options:**

* **Bookmark Articles** - Save articles for later reading
* **Share Articles** - Social media sharing functionality
* **Comment System** - Reader engagement and discussions
* **View Counters** - Track article popularity
* **Reading Time** - Estimated reading duration (3-10 minutes)

**Navigation Features:**

* **Category Filtering** - Sort by news categories
* **Search Functionality** - Find specific articles
* **Related Articles** - Discover similar content
* **Author Profiles** - Learn about our news team

**Call to Action Section**

**Want to Share Your Story?**

Have an interesting story about your CNX Store experience? We'd love to hear from you! Contact our editorial team to share your journey.

**Available Actions:**

* **Submit Your Story** - Share your CNX Store experience
* **Download Media Kit** - Access press resources and brand assets
* **Contact Editorial Team** - Get in touch with our news team
* **Subscribe to Updates** - Never miss important news

**Technical Specifications**

**Content Management:**

* **Real-time Updates** - Breaking news ticker with 5-second rotation
* **Dynamic Content** - Auto-updating view counts and engagement metrics
* **Responsive Design** - Optimized for all devices
* **SEO Optimized** - Search engine friendly content structure

**Interactive Elements:**

* **Live Timers** - "Time ago" calculations for recent articles
* **Hover Effects** - Enhanced user interaction
* **Smooth Animations** - Professional visual transitions
* **Category Icons** - Visual category identification

**Content Categories Distribution:**

* Company News: 25% of articles
* Technology: 25% of articles
* Customer Stories: 12.5% of articles
* Industry Updates: 12.5% of articles
* Sustainability: 12.5% of articles
* Press Releases: 12.5% of articles

**Editorial Team Information**

**Key Contributors:**

* **Dr. Priya Sharma** - Chief Technology Officer, Technology Articles
* **Environmental Team** - Sustainability and Green Initiatives
* **Marketing Team** - Company News and Product Launches
* **Tech Innovation Lab** - Technical Developments and AI Features
* **Success Stories Team** - Customer Success and Case Studies
* **Research Analytics** - Industry Reports and Market Analysis
* **Foundation Team** - Social Impact and Community Programs
* **Blockchain Team** - Emerging Technology Implementation
* **Partnership Team** - Business Collaborations and Alliances

**Company Policies**

Comprehensive information about our return, replacement, and cancellation policies

Return Policy

**Return Policy**

Last Updated: December 15, 2024

**Overview**

We want you to be completely satisfied with your purchase. Our return policy is designed to provide you with flexibility and peace of mind when shopping with us.

**Return Window**

* Standard items: 30 days from delivery date
* Electronics: 15 days from delivery date
* Clothing and accessories: 45 days from delivery date
* Seasonal items: 14 days from delivery date
* Custom/personalized items: Non-returnable unless defective

**Condition Requirements**

* Items must be in original, unused condition
* All original packaging, tags, and labels must be intact
* Products should include all accessories and documentation
* Items showing signs of wear, damage, or alteration may be subject to restocking fees
* Hygiene-related products cannot be returned once opened for health and safety reasons

**Return Process**

* Step 1: Log into your account and navigate to 'My Orders'
* Step 2: Select the order containing items you wish to return
* Step 3: Choose 'Return Items' and select specific products
* Step 4: Specify the reason for return from the dropdown menu
* Step 5: Print the prepaid return shipping label
* Step 6: Package items securely in original or suitable packaging
* Step 7: Attach the return label and drop off at designated shipping location
* Step 8: Track your return using the provided tracking number

**Refund Processing**

* Refunds are processed within 3-5 business days after we receive your return
* Original payment method will be credited for the full purchase amount
* Shipping charges are non-refundable unless the return is due to our error
* Gift card purchases will be refunded as store credit
* International orders may take 7-10 business days for refund processing

**Non-Returnable Items**

* Perishable goods (food, flowers, plants)
* Intimate or sanitary goods
* Hazardous materials or flammable liquids
* Gift cards and promotional items
* Software and digital downloads
* Custom-made or personalized items
* Items damaged by misuse or normal wear

**Return Shipping**

* Free return shipping for defective or incorrect items
* Customer responsible for return shipping costs for change of mind returns
* We recommend using trackable shipping methods for returns over $75
* Items lost in return transit are the customer's responsibility
* Original shipping charges are only refunded for defective products

**International Returns**

* International customers are responsible for return shipping costs
* Customs duties and taxes are not refundable
* Returns may take 10-14 business days to process
* Some restrictions may apply based on local regulations
* Contact customer service for guidance on international returns

Replacement Policy

**Replacement Policy**

Last Updated: December 15, 2024

**Overview**

We stand behind the quality of our products. If you receive a defective, damaged, or incorrect item, we'll make it right with a prompt replacement.

**Eligible Situations**

* Manufacturing defects discovered within warranty period
* Items damaged during shipping or delivery
* Incorrect items sent due to fulfillment errors
* Missing components or accessories
* Products that fail to function as advertised
* Items significantly different from product description

**Replacement Timeline**

* Standard replacements: 2-3 business days processing
* Express replacements: Same day processing for priority items
* Out-of-stock items: 5-7 business days or equivalent product offer
* International replacements: 7-10 business days
* Custom items: 2-3 weeks manufacturing time

**Replacement Process**

* Contact customer service within 48 hours of delivery
* Provide order number and detailed description of the issue
* Upload photos if the item is visibly damaged or defective
* Receive replacement authorization and return instructions
* Send defective item using provided prepaid shipping label
* Receive replacement item via expedited shipping at no charge
* Track both return and replacement shipments through your account

**Quality Assurance**

* All replacement items undergo additional quality inspection
* Items are tested for functionality before shipment
* Packaging is reinforced to prevent shipping damage
* Priority handling ensures faster processing times
* Replacement items come with full warranty coverage

**Warranty Coverage**

* Electronics: 1-year manufacturer warranty plus 90-day store warranty
* Appliances: 2-year comprehensive warranty coverage
* Clothing: 6-month warranty against manufacturing defects
* Furniture: 1-year warranty on structure and mechanisms
* Accessories: 90-day limited warranty coverage

**Advanced Replacement Program**

* Premium members receive replacement before returning defective item
* Temporary authorization hold placed on payment method
* 30 days to return defective item after receiving replacement
* Hold released once defective item is received and processed
* Available for orders over $100 and active premium memberships

**Out of Stock Replacements**

* Offer equivalent or upgraded product at no additional cost
* Full refund if no suitable replacement is available
* Pre-order option for temporarily out-of-stock items
* Email notifications when replacement items become available
* Priority access to restocked items for affected customers

Cancellation Policy

Last Updated: December 15, 2024

**Overview**

We understand that circumstances change. Our cancellation policy provides clear guidelines for modifying or cancelling your order at various stages of the fulfilment process.

**Order Cancellation Windows**

* Standard orders: Cancel within 2 hours of placement
* Express orders: Cancel within 30 minutes of placement
* Custom orders: Cancel within 24 hours before production begins
* Pre-orders: Cancel any time before item ships
* International orders: Cancel within 4 hours due to extended processing

**Cancellation Methods**

* Online: Use 'Cancel Order' button in your account dashboard
* Phone: Call customer service at +1 (800) 123-456.
* Email: Send cancellation request to orders@CNX\_Store.com
* Live Chat: Available 24/7 for immediate assistance
* Mobile App: Cancel directly through the mobile application

**Processing Status Guidelines**

* Order Confirmed: Full cancellation available with immediate refund
* Processing: Cancellation possible but may incur processing fees
* Shipped: Cannot cancel, but return policy applies upon delivery
* Out for Delivery: Contact carrier for delivery refusal instructions
* Delivered: Cancellation not possible, return process required

**Refund Processing**

* Credit card refunds: 3-5 business days
* PayPal refunds: 1-2 business days
* Bank transfer refunds: 5-7 business days
* Gift card refunds: Immediate store credit
* Cryptocurrency payments: 7-14 business days

**Partial Cancellations**

* Cancel individual items from multi-item orders
* Shipping costs adjusted proportionally
* Remaining items continue normal processing
* Promotional discounts recalculated if minimum order requirements not met
* Free shipping thresholds re-evaluated for remaining items

**Special Order Types**

* Pre-orders: Cancellable until 24 hours before release date
* Back-orders: Cancellable until item comes into stock
* Subscription orders: Cancel before next billing cycle
* Installment purchases: Contact customer service for cancellation terms
* Bundle deals: May require cancellation of entire bundle

**Cancellation Fees**

* Standard orders: No fees if cancelled within allowed window
* Custom orders: 25% restocking fee if production has begun
* Express shipping: Non-refundable if order has been expedited
* International orders: Customs and duty fees may be non-refundable
* Special handling: Additional fees may apply for specialized services

**Subscription Cancellations**

* Cancel any time before next billing cycle
* No cancellation fees for monthly subscriptions
* Annual subscriptions: Pro-rated refund available within 30 days
* Auto-renewals can be disabled in account settings
* Final shipment will be sent if cancellation occurs after billing

TERMS AND CONDITIONS OF SERVICE

**Last Updated:** December 15, 2024  
**Company:** [Your Company Name]  
**Effective Date:** [Date]

**1. ACCEPTANCE OF TERMS**

**Overview:** By accessing and using this website, mobile application, or any services provided by [Company Name] ('we', 'us', 'our'), you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions of Service.

**Agreement Formation**

* These terms constitute a legally binding agreement between you and [Company Name]
* By creating an account, making a purchase, or using our services, you accept these terms
* If you do not agree with any part of these terms, you must not use our services
* Your continued use of our services constitutes ongoing acceptance of these terms
* We reserve the right to modify these terms at any time with or without notice

**Capacity and Authority**

* You must be at least 18 years old to enter into this agreement
* If you are under 18, you may only use our services with parental consent
* You represent that you have the legal capacity to enter into binding contracts
* Business users must have proper authorization from their organization
* You warrant that all information provided is accurate and complete

**Modifications to Terms**

* We may update these terms periodically to reflect changes in our services
* Material changes will be communicated via email or prominent website notice
* Your continued use after changes constitutes acceptance of new terms
* You are responsible for regularly reviewing these terms
* Previous versions of terms will be archived and available upon request

**2. SERVICES DESCRIPTION**

**Overview:** We provide various digital and physical products and services through our platform. This section outlines what we offer, service availability, and our commitment to service quality.

**Service Offerings**

* E-commerce platform for purchasing products and services
* Digital content delivery including software, media, and subscriptions
* Customer support and technical assistance services
* User account management and order tracking capabilities
* Third-party integration services and partner marketplace access
* Educational resources, tutorials, and documentation
* Community forums and user-generated content platforms

**Service Availability**

* Services are provided on an 'as available' basis without guarantees
* We strive for 99.9% uptime but do not guarantee uninterrupted service
* Scheduled maintenance windows will be announced in advance when possible
* Service availability may vary by geographic location
* Some features may be restricted based on local laws and regulations
* We reserve the right to modify or discontinue services with notice

**Service Standards**

* We maintain industry-standard security measures for data protection
* Regular updates and improvements are made to enhance user experience
* Customer support is available during specified business hours
* We comply with applicable accessibility standards and guidelines
* Service performance metrics are monitored and optimized continuously

**CNX Store - Complete Business Data & Content**

**BUSINESS INFORMATION**

**Company Details**

* **Company Name:** CNX Store Private Limited
* **Business Registration:** CIN-U52100DL2018PTC334567
* **GST Number:** 07AABCC1234M1Z5
* **PAN Number:** AABCC1234M
* **Established:** 2018
* **Type:** Private Limited Company

**Contact Information**

**Customer Service**

* **Primary Phone:** +91-11-4567-8900
* **Toll-Free:** 1800-123-4567
* **WhatsApp Business:** +91-98765-43210
* **Customer Care:** +91-11-4567-8901
* **Technical Support:** +91-11-4567-8902
* **Bulk Orders:** +91-11-4567-8903

**Landline Numbers**

* **Main Office:** 011-2345-6789
* **Sales Department:** 011-2345-6790
* **Returns & Exchanges:** 011-2345-6791
* **Corporate Partnerships:** 011-2345-6792
* **Media Relations:** 011-2345-6793

**Email Addresses**

* **General Inquiries:** [info@cnxstore.com](mailto:info@cnxstore.com)
* **Customer Support:** [support@cnxstore.com](mailto:support@cnxstore.com)
* **Sales:** [sales@cnxstore.com](mailto:sales@cnxstore.com)
* **Orders:** [orders@cnxstore.com](mailto:orders@cnxstore.com)
* **Returns:** [returns@cnxstore.com](mailto:returns@cnxstore.com)
* **Corporate:** [corporate@cnxstore.com](mailto:corporate@cnxstore.com)
* **Press & Media:** [press@cnxstore.com](mailto:press@cnxstore.com)
* **Careers:** [careers@cnxstore.com](mailto:careers@cnxstore.com)
* **Feedback:** [feedback@cnxstore.com](mailto:feedback@cnxstore.com)
* **Technical Issues:** [tech@cnxstore.com](mailto:tech@cnxstore.com)
* **Bulk Orders:** [bulk@cnxstore.com](mailto:bulk@cnxstore.com)
* **Partnerships:** [partners@cnxstore.com](mailto:partners@cnxstore.com)

**Social Media Handles**

**Official Accounts**

* **Website:** [www.cnxstore.com](http://www.cnxstore.com/)
* **Facebook:** @CNXStoreOfficial
* **Instagram:** @cnx\_store
* **Twitter/X:** @CNXStore
* **LinkedIn:** CNX Store Private Limited
* **YouTube:** CNX Store Official
* **Pinterest:** @CNXStore
* **TikTok:** @cnxstore\_official

**Social Media Links**

* **Facebook:** <https://www.facebook.com/CNXStoreOfficial>
* **Instagram:** <https://www.instagram.com/cnx_store/>
* **Twitter:** <https://twitter.com/CNXStore>
* **LinkedIn:** <https://www.linkedin.com/company/cnx-store-private-limited>
* **YouTube:** <https://www.youtube.com/@CNXStoreOfficial>
* **Pinterest:** <https://pinterest.com/CNXStore>
* **TikTok:** <https://www.tiktok.com/@cnxstore_official>

**Business Hours**

* **Customer Service:** Monday - Sunday, 9:00 AM - 9:00 PM IST
* **Technical Support:** 24/7 (Online Chat & Email)
* **Phone Support:** Monday - Saturday, 10:00 AM - 7:00 PM IST
* **Office Hours:** Monday - Friday, 9:30 AM - 6:30 PM IST

**HEADQUARTERS & BRANCHES**

**Corporate Headquarters**

**Address:** CNX Store Private Limited  
 Plot No. 45, Sector 18  
 Cyber City, Gurugram  
 Haryana - 122015, India

**Landmarks:** Near DLF Cyber Hub, Opposite Cyber City Metro Station  
 **PIN Code:** 122015  
 **Phone:** 011-2345-6789  
 **Email:** [corporate@cnxstore.com](mailto:corporate@cnxstore.com)

**Regional Offices**

**North Region Office**

**Address:** CNX Store North  
 B-23, Connaught Place  
 New Delhi - 110001, India  
 **Phone:** 011-4567-8900  
 **Coverage:** Delhi, Punjab, Haryana, Rajasthan, Himachal Pradesh, Uttarakhand

**West Region Office**

**Address:** CNX Store West  
 404, Business Square  
 Andheri East, Mumbai  
 Maharashtra - 400069, India  
 **Phone:** 022-6789-0123  
 **Coverage:** Maharashtra, Gujarat, Rajasthan, Goa, Madhya Pradesh

**South Region Office**

**Address:** CNX Store South  
 15th Floor, UB City Mall  
 Vittal Mallya Road, Bangalore  
 Karnataka - 560001, India  
 **Phone:** 080-4567-8901  
 **Coverage:** Karnataka, Tamil Nadu, Andhra Pradesh, Telangana, Kerala

**East Region Office**

**Address:** CNX Store East  
 Salt Lake Sector V  
 Plot A-2/3, Kolkata  
 West Bengal - 700091, India  
 **Phone:** 033-2456-7890  
 **Coverage:** West Bengal, Odisha, Jharkhand, Bihar, Seven Sister States

**Fulfillment Centers**

**Primary Fulfillment Center**

**Location:** Manesar, Haryana  
 **Address:** Industrial Area Phase 1, Manesar - 122051  
 **Capacity:** 2 Million sq ft  
 **Daily Orders:** 50,000+

**Secondary Fulfillment Centers**

1. **Mumbai FC:** Bhiwandi, Maharashtra - 200,000 sq ft
2. **Bangalore FC:** Electronic City, Karnataka - 150,000 sq ft
3. **Chennai FC:** Sriperumbudur, Tamil Nadu - 100,000 sq ft
4. **Kolkata FC:** Rajarhat, West Bengal - 80,000 sq ft
5. **Pune FC:** Chakan, Maharashtra - 120,000 sq ft

**Experience Centers**

**Delhi Experience Center**

**Address:** Select City Walk Mall  
 A-3, District Centre, Saket  
 New Delhi - 110017  
 **Phone:** 011-4567-8904

**Mumbai Experience Center**

**Address:** Phoenix Marketcity  
 LBS Marg, Kurla West  
 Mumbai - 400070  
 **Phone:** 022-6789-0124

**Bangalore Experience Center**

**Address:** Forum Mall  
 21, Hosur Road, Koramangala  
 Bangalore - 560029  
 **Phone:** 080-4567-8902